

Warranty Service Request Form – 30 Days

Submission of warranty items: Upon 30 days from date of closing

Warrantable items include items the builder is responsible for and are not homeowner maintenance items.

Please allow a two hour access to your home. More time may be required depending on warranty item. No warranty items will be accepted via text or phone call. All warranty items must be submitted by mailing Warranty Service Request Form to the below address or by scanning and emailing the Warranty Service Request Form to customercare@empirehomesllc.com If applicable, no warranty items will be processed or completed if any escrow monies are to be released to Empire Homes.

Owner’s Name/Date _____/_____

Address _____

Email Address _____

Home Phone _____ Work Phone _____

Your Closing Date: _____

Access to Your Home (Check One)

You will be home for scheduled appointment – 2 hours

Key left for access

Items Needing Repair – *Be Specific*

Date of Completion/Homeowner Initials

_____	/	_____
_____	/	_____
_____	/	_____
_____	/	_____
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_____	/	_____

Mail Warranty to: Attn: Customer Care
Empire Homes
4615 S Techlink Circle
Sioux Falls, SD 57106

Email Warranty to: customercare@empirehomesllc.com